ODISHA ELECTRICITY REGULATORY COMMISSION PLOT NO. 4, CHUNOKOLI, SAILASHREE VIHAR BHUBANESWAR - 751 021

No.DIR (T)-369/09/13/881 Dated- 29.06.2018

To

The Authorised Officer, WESCO Utility, At/P.O. Burla, Dist. Sambalpur.

Sub: Review of Performance of WESCO Utility.

Sir,

In inviting a reference to the subject cited above, I am directed to send herewith the aforesaid report for your information and necessary action.

Yours faithfully,

Encl: As above.

Sd/-SECRETARY

Copy to:

- i) The Principal Secretary, Department of Energy, Govt. of Odisha along with copy of the enclosure for favour of information.
- ii) The CMD, GRIDCO/OPTCL, Janpath, Bhubaneswar along with copy of the enclosure for favour of information.

Encl: As above.

Sd/-SECRETARY

Record Note of Annual Performance Review of WESCO Utility held on 25.05.2018 at 11.00AM in the Training Hall of the OERC in the presence of the Commission

Date of Review : 25th May, 2018

Period of Review : April 2017-March2018

Representatives of WESCO Utility: list enclosed as Annexure-I.

The performance of WESCO Utility for April 2017 – March 2018 of FY 2017-18 was reviewed by the Commission on 25^{th} May, 2018 at 11.00 AM in the presence of senior officials of WESCO Utility. The Commission reviewed the billing and collection position of the WESCO Utility for the period from April 2017 to March 2018.

The details of performance of WESCO Utility as indicated in their presentation with regard to the key performance indicators are as follows:-

ANNUAL SALES PERFORMANCE OF WESCO				
	FY	FY	FY	OERC
BULK SUPPLY	2015-16	2016-17	2017-18	Approval
	(Actual)	(Actual)	(Actual)	for 2017-18
AVG. DEMAND (MVA)	1,317.00	1,600.00	1,869.00	1,350.00
Energy input (MU)	6,937.03	6,781.02	7,248.22	7,090.00
BST & Tr.Charge bill (Cr.)	2,241.86	2,218.95	2,378.99	2,312.39
BST bill P/U	323.17	327.23	328.22	326.15
SALE TO CONSUMERS (MU)				
ЕНТ	1,362.66	1,071.71	1,219.19	1,235.00
НТ	1,254.14	1,443.51	1,682.44	1,450.00
LT	1,981.16	2,121.08	2,476.16	3,015.36
TOTAL	4,597.95	4,636.30	5,377.79	5,700.36
% of EHT & HT Sales to Total Sales	56.91%	54.25%	53.96%	47.10%
BILLING EFFECIENCY (%)				
HT	92.00%	92.00%	92.00%	92.00%
LT	51.14%	55.69%	64.08%	76.60%
OVERALL	66.28%	68.37%	74.19%	80.40%
COLLECTION EFFICIENCY (%)				
ЕНТ	106.13%	104.91%	101.13%	99.00%
HT	102.58%	102.02%	100.34%	99.00%
LT	71.81%	75.21%	70.91%	99.00%
OVERALL	93.71%	93.24%	89.99%	99.00%
AT & C LOSS (%)				
LT	63.28%	58.12%	54.56%	24.17%
OVERALL	37.89%	36.25%	33.23%	20.40%

Commission's Observations:

The Commission compared the figures relating to business operation of WESCO Utility for April - March of FY 2016-17 to that of FY 2017-18. The key observations are as follows:-

- 1. The total number of consumers rose to 14.337 lakh as on 31.03.2018 by addition of 1.005 lakh consumer after 01.04.2017.
- 2. Out of 1392263 nos. of meter at WESCO Utility, 993307 nos. are working. There are 398956 nos. of consumer either with defective meter or without any meter.
- 3. EHT sale has increased from 1071.708 MU in 2016-17 to 1219.189 MU in 2017-18 indicating a rise of 147.481 MU, whereas HT sales has increased by 238.935 MU from 1443.508 MU to 1682.443 MU during the same period. On the other hand LT sales have also gone up by about 355.076 MU from 2121.082 MU to 2476.158 MU during the same period FY 2017-18.
- 4. LT billing efficiency has increased from 55.69% during FY 2016-17 to 64.08% during the same period for FY 2017-18.
- 5. The overall collection efficiency has decreased from 93.24% in 2016-17 to 89.99% in same period FY 2017-18. There is decrease in LT collection efficiency from 75.21% in FY 2016-17 to 70.91% during same period FY 2017-18. The reduction in LT collection efficiency attributed to frequent disturbance in franchise operation of Bolangir and Bargarh division.
- 6. The overall distribution loss decreased from 37.57% in FY 2016-17 to 31.02% in FY 2017-18.
- 7. The overall AT & C loss has decreased from 36.25% in FY 2016-17 to 33.23% in FY 2017-18.
- 8. On Energy Audit, WESCO Utility submitted that 112 nos. out of 124 nos. of 33 kV feeders are metered and out of 112 Nos. of metered 33 KV feeders 91 Nos. have been audited. Out of 643 nos of 11 kV feeders,611 nos. are metered and 564 Nos. are audited. Out of 45996 nos of DTRs only 3190 nos. are metered.
- 9. Authorised Officer, WESCO Utility expressed about the difficulties being faced by them for O&M expenditure. He requested for at least 20 Crs. Escrow relaxation.
- 10. Performance of Bargarh division is poor due to presence of large number of LI points
- 11. WESCO Utility has achieved around 25% loss reduction in 5 pilot feeders assigned to it.
- 12. Commission expressed their displeasure over poor supervision by WESCO officials.
- 13. Commission enquired about increase in PSU arrear and told that they should have disconnected those who are default.

Directives of the Commission:

- 1. RPU target should be given to DISCOM for review purpose.
- 2. One formula for Escrow Relaxation basing on their requirement should be fixed. In this way sufficient fund will be available with DISCOMs for O&M work and loss reduction activities.
- 3. WESCO Utility should discuss with GRIDCO regarding ESCROW relaxation in exchange of FDs kept in bank..
- 4. Commission asked WESCO Utility to prepare a special report on transformer burning of Sambalpur division and 3 loss making feeders i.e. Kusumpada, Kanijori-II & Talipada, Durgapali.
- 5. While adding new Sub-station to the System, it should be kept in mind whether the project is economically viable or not.
- 6. Meter replacement of 38 nos. audited feeders should start within 2 months and complete within 4 months.
- 7. Commission instructed to shift GRF, Burla Office by June 2018.

Annexure-1

Representative of WESCO

- 1. Sri G.D.Patel, A.O., WESCO
- 2. Sri Tarun Mishra, COO
- 3. Sri D.K.Agarwalla, G.M.(F)
- 4. Sri S.K.Maldik, C.S.
- 5. Sri B.K.Sahu, D.G.M.(Revenue)
- 6. Sri K.C.Nanda, DGM(FM)
- 7. Sri Suvendra Hota, AGM(Worka & PL)
- 8. Sri A.N.Meher, S.E., Rourkela
- 9. Sri S.K.Darjee, S.E.E.C. & Sambalpur
- 10.Sri A.K.Patjoshi, SEEC, Bolangir
- 11.Sri M.P.Rout,EA Cell, Burla
- 12.Sri Alok Ku.Satpathy, SEEC, Kalahandi